

## SOUTHWEST IDAHO SURGERY CENTER, INC. PHILOSOPHY AND MISSION

We believe that the facility should promote a high quality of service to all patients and that patients are informed of the events of their procedures to their satisfaction.

We believe that assessment and plans of care meet the psychological, physiological and sociological needs of the patient undergoing surgical intervention is essential in order to obtain maximum, expedient patient recovery and return to his/her normal social environment.

We believe that a safe, comfortable environment for patients, family members and staff members is required in order to provide optimum care.

We believe that ensuring confidentiality of patient Protected Health Information, whether oral or recorded in any media, is required.

We believe that patients have the right to expect a quick response to pain management, and those patients and their caregivers shall be educated about pain management and pain control.

We believe that a continuous program of in-service education for all nursing personnel is essential to assure quality care and continuing staff development in the concept of quality health care at the facility.

We believe in providing care at the lowest possible cost and patients are apprised of the costs.

We will perform annual patient outcome studies to determine the degree to which we are meeting our Mission, Goals and Objectives.

